



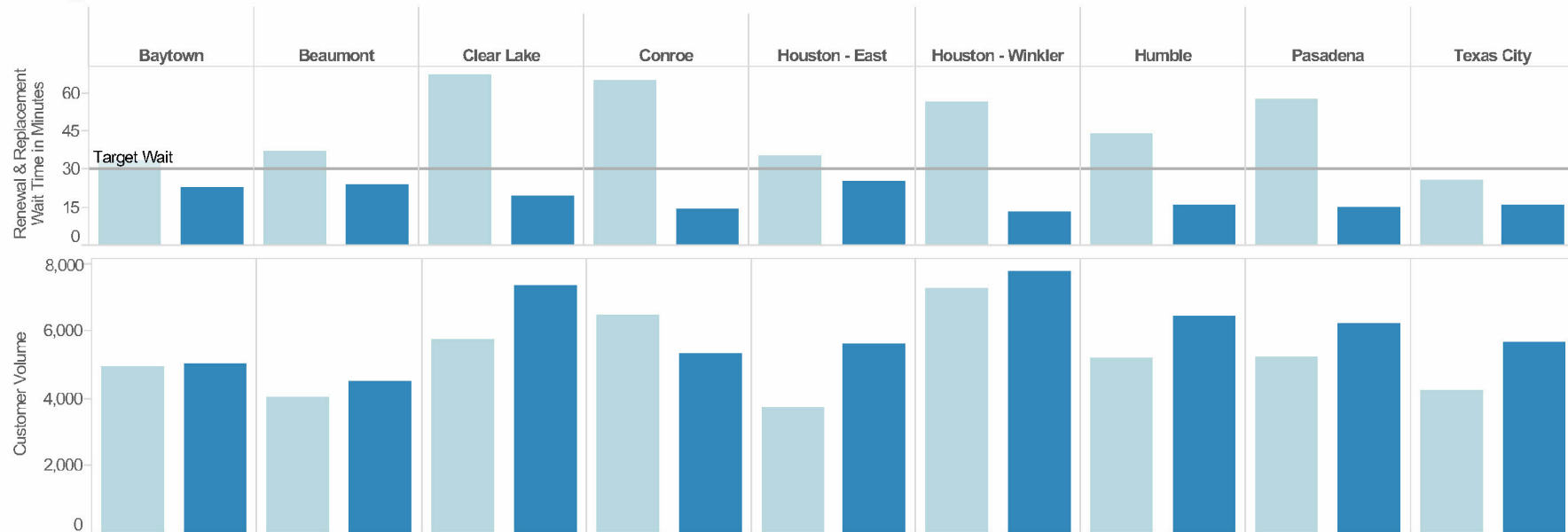
Driver License Regional Monthly Review

Region 2B: East Houston

June 2013

Year
 2012 2013

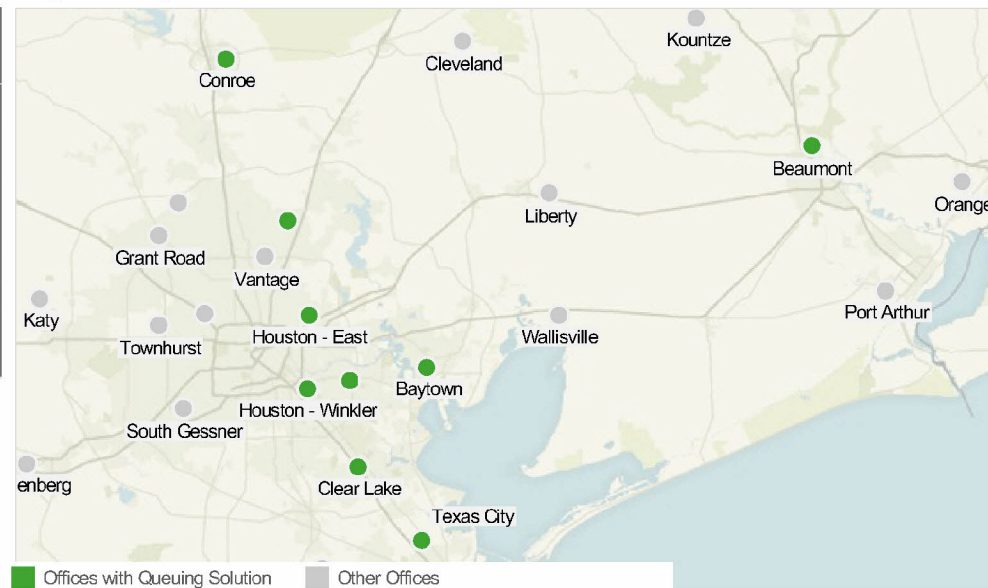
Average Waits and Customer Volume



Performance by Transaction Type

OfficeName	Customer Volume			Avg. Wait Time in Minutes		
	Replace & Renew	Originals	Other Types	Replace & Renew	Originals	Other Types
Baytown	1,872	1,105	2,068	23	50	26
Beaumont	2,149	855	1,511	24	45	34
Clear Lake	3,179	2,291	1,870	19	69	12
Conroe	2,429	1,148	1,747	14	31	18
Houston - East	1,925	1,774	1,922	25	58	43
Houston - Winkler	2,893	1,737	3,149	13	26	21
Humble	2,730	1,980	1,735	16	38	24
Pasadena	2,644	1,990	1,590	15	34	25
Texas City	2,262	1,528	1,901	16	33	26

Regional Map



2:13-cv-193
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